

Rule No. 16
SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

Sheet 1

A. General Service to Previously Unserved Premises Abutting Existing Distribution Mains

1. Connections That Are the Utility's Responsibility

a. Location of Connection

1. In urban areas where existing distribution mains are within dedicated front streets, rear service roads, or public utility easements and a previously unserved Premise abuts such a street, service road, or public utility easement, the utility will furnish and install the service pipe, curb stop, meter and meter box at for the purpose of connecting its distribution system to the customer's piping. The service connection, curb stop, meter and meter box will be installed at a convenient place in the sole discretion of the utility between the property line and the curb, or inside the customer's property line where necessary.
2. In areas which do not have dedicated front streets, rear service roads, or public utility easements and a previously unserved Premise abuts a distribution main, the utility will furnish and install the service pipe, curb stop, meter and meter box for the purpose of connecting its distribution system to the customer's piping. The service connection curb stop, meter and meter box will be provided at a convenient point on or near the customer's property in the sole discretion of the utility but in no case to a point beyond the service area.

b. Size of Service Pipe

The minimum size of service pipe installed pursuant to this section A by the utility will not be less than 3/4-inch nominal size. The maximum size of service pipe installed by the utility pursuant to Section A.1 will be 2-inch nominal. (T)

1. Premises will be presumed to require the minimum pipe size. Installation of a larger service pipe will only be in accordance with plans stamped by a licensed California engineer or a licensed California architect at the written direction of a fire or building official with jurisdiction over the Premise; or in the discretion of the utility if necessary to meet the minimum service requirements of General Order 103A. (T) (C)
2. Service to Premises requiring a service pipe larger than 2-inch nominal shall be deemed additional service requested by the customer, and the provision of such a service will be as specified in Section A.2 of this Rule. (C)

c. The service connection will determine the point of delivery of water service to the customer.

2. Additional Service Requested by the Customer (C)

Where a customer desires one or more of the following connections the service shall be deemed requested by the customer for purposes of this Rule: larger than 2-inch nominal in size; for private fire protection service; for temporary service; additional connections because of division of land ownership when the land before division was receiving service; other changes made at the request and as requested by the customer; or as otherwise provided in the utility's main extension rules. (C) (C)

(Continued)

(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)	
Advice	1372	J. T. LINAM	Date Filed	<u>05/13/2022</u>
Decision	D. 21-11-018	DIRECTOR - Rates & Regulatory	Effective	<u>03/04/2022</u>
			Resolution	<u></u>

Rule No. 16
SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

Sheet 2

3. Installation. Only duly authorized employees or agents of the utility will be permitted to install a service pipe from the utility's main to the location of the service connection. The connection from the meter to the customer's piping will be made by the utility, provided, however, that if the customer's piping requires repair or replacement, the connection may at the option of the utility, be made by the customer or his agent. (T)

B. Customer's Responsibility for all Services

1. Condition Precedent to Receiving Service

The Customer as a condition precedent to receiving service shall:

- a. Pay required charges as specified in Section B.2.
b. Furnish and lay the necessary piping to make the connection from the service connection to the place of consumption and shall keep such piping in good repair in accordance with such reasonable requirements of the utility as may be incorporated in its rules herein.
c. Provide a main valve in the piping between the service connection and the point of customer use.
d. Where service is to be rendered at or near the service area boundary for use beyond the service area, install, operate, and maintain the facilities necessary to provide service.
e. The customer's piping shall extend to that point on the curb line or property line of easiest access to the utility from its existing distribution system or requiring the least extension of the existing distribution main. The utility shall be consulted before installation thereof and its approval of location secured

2. Charge for Service Connections

- a. For services that are the utility's responsibility per Section A.1 of this Rule, the customer shall pay any Special Facility Fees applicable to the Premises as specified in the applicable tariff sheet as the sole costs for making a connection pursuant to this Section A. (C)
b. For services provided as requested by the customer per Section A.2 of this Rule, the customer shall pay the actual construction cost, as well as any Special Facilities Fee applicable to the Premises as specified in the applicable tariff sheet. (C)

(C)
(C)
(C)
(D)
(D)
(D)
(D)

3. Ownership and absence of Rental Obligation Where Facilities Are on Premise of Customer

- a. The service pipe, curb stop, meter, and meter box furnished by or on behalf of the utility and located wholly or partially upon a customer's premises are the property of the utility.
b. No rent or other charge will be paid by the utility where the utility-owned service facilities are located on a customer's premises.

(Continued)

Table with 3 columns: (TO BE INSERTED BY UTILITY), ISSUED BY, (TO BE INSERTED BY C.P.U.C.) and rows for Advice, Decision, Date Filed, Effective, and Resolution.

Rule No. 16
SERVICE CONNECTIONS, METERS, AND CUSTOMER'S FACILITIES

Sheet 4

C. Cross-Connections

1. Protective Regulation

No physical connection between the potable water supply system of the public utility and that of any other water supply or source of actual or potential contamination will be permitted except in compliance with the regulations of the State Department of Public Health contained in Title 17, Sections 7583-7605 of the California Code of Regulations under "Regulations Relating to Cross-Connections."

2. Backflow Preventers Required

The utility will evaluate the degree of potential health hazard to the public water supply which may be created as a result of conditions existing on a user's premises. As a minimum, the evaluation will consider: the existence of cross-connections, the nature of materials handled on the property, the probability of a backflow occurring, the degree of piping system complexity, and the potential for piping system modification.

The utility will require the installation of approved backflow preventers of required type under any of the following conditions:

- a. Where a fresh water supply which has not been approved by the State Department of Health Services is already available from a well, spring, reservoir or other source. (If the customer agrees to abandon this other supply and agrees to remove all pumps and piping necessary for the utilization of this supply, the installation of backflow preventers will not be required.)
- b. Where salt water, or water otherwise contaminated, is available for industrial or fire protection purposes at the same premises
- c. Where the premises are or may be engaged in industrial processes using or producing process waters or liquid industrial wastes, or where the premises are or may be engaged in handling sewage or any other dangerous substances.
- d. Where fresh water hydrants or other outlets are or may be installed on piers or docks.
- e. Where the circumstances are such that there is special danger of backflow of sewage or other contaminated liquids through plumbing fixtures or water-using or treating equipment, or storage tanks and reservoir.
- f. Premises that have internal cross-connections that are not abated to the satisfaction of the utility or the health agency.
- g. Premises where cross-connections are likely to occur and entry is restricted so that cross-connection inspections cannot be made with sufficient frequency or at sufficiently short notice to assure that cross-connections do not exist.
- h. Premises having a repeated history of cross-connections being established or reestablish.
- i. Multi-unit, meter-metered Premises, except Premises used exclusively for residential purposes, due to the risk of occupancy change without notification to the utility.

(N)
(N)

(Continued)

(TO BE INSERTED BY UTILITY)

Advice 1230-B
Decision D.18-12-021

ISSUED BY

J. T. LINAM
DIRECTOR - Rates & Regulatory

(TO BE INSERTED BY C.P.U.C.)

Date Filed 05/08/2019
Effective 05/11/2019
Resolution _____

